

Edmonton EXPO Centre

March 9, 2020

Client memo: COVID-19 preparedness at Edmonton EXPO Centre

As you know, COVID-19 is dominating news headlines and the global situation is rapidly evolving. The safety of our guests is extremely important and although **the risk to Albertans and Canadians remains low**, we want to keep you updated of the proactive measures we have implemented at our venue.

We are actively monitoring Alberta Health Services, the Public Health Agency of Canada and the World Health Organization for national or provincial alerts as they relate to COVID-19 and remain vigilant in executing our health and safety measures. Moving forward, all operational decisions will be based on the directive and guidance provided by Alberta Health Services and the Public Health Agency of Canada.

The following protocols are in place at both venues to help protect guests against respiratory illness including flu and COVID-19:

- Signage is placed throughout the venues to remind our guests of personal preventive measures they can take to avoid the spread of germs.
- Additional hand sanitizer stations have been placed throughout front and back-of-house areas in our venues. For some events, additional hand washing stations will be placed in strategic locations within the event space.
- Public and washroom areas are consistently monitored for cleanliness. Cleaning and housekeeping staff have been directed to focus on disinfecting commonly touched areas including door handles, railings, washrooms, parking pay stations, pay machines, elevator buttons etc.
- We have increased our communications to staff to provide regular virus updates and reinforce the importance of personal preventative measures such as proper handwashing and staying home when ill.
- We employ two contracted health and safety inspectors who conduct regular food safety compliance checks at both venues.

The Public Health Agency of Canada has released guidelines for assessing the risk of public gatherings. This resource can be found [HERE](#).

The situation is fluid and we will continue to update our clients as new information is available. Please let your sales or event manager know if you have any additional questions.

